UroChartEHR®

FAQs for MeldRx module

AmerisourceBergen

AmerisourceBergen has partnered with Darena Solutions LLC to offer MeldRx to UroChartEHR practices. This new module in UroChartEHR will help your practice and AmerisourceBergen be compliant with the provisions in the 21st Century Cures Act (Cures Act) that cover interoperability and allowing patients to have access to their electronic health information (EHI).

Although this document refers to provisions within the law, AmerisourceBergen is not offering legal advice and all UroChartEHR users must satisfy themselves that they are acting within the requirements of the Cures Act, and other laws.

Note: Answers subject to change as product is finalized

About the Cures Act

Q: Why are you offering this solution?

A: As the provider of UroChartEHR, AmerisourceBergen has a responsibility to help practices meet some of the requirements of the Cures Act. Partnering with Darena enables us to do so.

Q: What does the Cures Act require?

A: "In 2016, Congress passed the 21st Century Cures Act to drive the electronic access, exchange, and use of health information."

Relevant to UroChartEHR, the Cures Act places three requirements upon healthcare providers:

01 Providers should allow patients "to access their health information from EHRs using an app of their choice" theonccuresactfinalrule.pdf

02 Providers should submit reportable health events electronically to the Centers for Disease Control and Prevention (CDC) transmission-public-health-agencies-electronic-case-reporting

03 From 2024, providers should be able to export "an entire patient population to transition to another health IT system" curesupdateoverview.pdf

The Act also requires providers of EHR systems (such as UroChartEHR) to make it possible for providers to meet these requirements, insofar as the patient data managed by the EHR system is concerned.

Q: So how does the MeldRx module help with these requirements?

A: A framework known as Fast Healthcare Interoperability Resources (FHIR, pronounced "fire") allows transfer of patient data from an EHR in a standard format. The MeldRx module in UroChartEHR makes patient health information available in the FHIR format, so that it can be accessed by a patient via an app of their choice (subject to appropriate security safeguards), or submitted to the CDC via the eCR Now app. This is known as interoperability.

Adopting a solution such as MeldRx helps ensure that your practice is not "information blocking", that is, not interfering with a patient's lawful access, exchange, or use of their health information.

Q: What are the pertinent dates?

A: After December 31, 2022, patients must be able to export their own electronic health information from your clinical systems, which includes UroChartEHR.

Q: Based on the Cures Act requirements, how long do I have to fulfil a FHIR integration request before disincentives or penalties could be applied?

A: The request must be fulfilled "without unnecessary delay". information-blocking

About the MeldRx module

Q: How do I get MeldRx?

A: Speak to your customer success manager or contact customer support at 877.570.8721. We will send you a Supplemental Purchase Agreement (SPA) based on the active number of providers (physician and mid-levels) at your practice. After you sign the SPA, an implementation consultant will be in touch. They will work with you to install the module and make it live.

Q: Are there any fees?

A: The fee for the Darena MeldRx Certified FHIR integration module is $20 per provider per month and is based on the number of active provider licenses you have in UroChartEHR.

The Cures Act allows healthcare providers, health IT developers, health information networks and health information exchanges (HIEs) "to charge fees related to the development of technologies and provision of services that enhance interoperability." InformationBlockingExceptions.pdf

Q: Do I have to have this module?

A: It's an optional module for UroChartEHR. However, if you choose to not add MeldRx to UroChartEHR you will need to find another way to make sure your patient PHI is compliant with the Cures Act.

If a patient submits a claim of information blocking to the ONC it is shared with the Office of Inspector General (OIG). "OIG may investigate, and the HCP [healthcare provider] may be subject to appropriate disincentives. Appropriate disincentives will be established by HHS in a future rulemaking." Information-Blocking-Portal-Process.pdf

Q: What new functionality does this offer me?

A: You won't notice any new features or functionality. The sole purpose of this module is to help you meet the provisions in the Cures Act that cover interoperability and the adoption of HL7 FHIR API integration capability.

Q: Can I wait until I get a request from a patient for their data, and then sign up to MeldRx?

A: You are free to request access to the module at any time. However, please be aware that it takes time to create, send and sign the agreement and then install the module. You may be required to satisfy the patient's request within a certain number of days, but this may be before the module can be installed.

Q: Do you have more information on the MeldRx module?

A: You can read about the solution on the Darena website and your customer success manager would be happy to talk to you about it in more detail.

About requests for multiple patients' data

Q: My practice is working with a third-party vendor who wants to access my UroChartEHR patient data via the FHIR interoperability process. Can they do this and what is the cost?

A: The initial Cures Act requirement is for the capability to send data for one patient at a time to third-party systems, such as health apps. Third-party vendors who want access to a practice's entire patient data set will need to use the IntrinsiQ CliniQ Views module or the UroChartEHR Extract on Azure module.

Q: My practice is leaving UroChartEHR and moving to a different solution. Can I use MeldRx FHIR integration to get a full extract of my patient data?

A: The current Cures Act requirements are for the capability to send data for one patient at a time to third-party systems, such as health apps. Practices who need a full extract of their UroChartEHR data will need to contract for a UroChartEHR Deconversion Extract.

About FHIR and reportable health events

Q: What does the Cures Act have to say about reportable health events?

A: The Cures Act requires that, from January 1, 2023, practices electronically transmit reportable health events to public health agencies in the FHIR format.

Q: Can this be done with UroChartEHR?

A: Yes, but only with the MeldRx module.

Q: So does this feature come automatically when I have MeldRx installed?

A: At time you request MeldRx, please let us know that you want electronic case reporting. You may also have to onboard with the CDC.

Q: Is there an extra fee?

A: There is no extra fee for electronic case reporting, beyond the initial fee for MeldRx.

Q: What happens when a reportable health event is recorded in UroChartEHR?

A: It all happens behind the scenes. Each patient visit or encounter is checked against trigger codes, such as for lab orders, lab results, medications ordered, and diagnoses. If triggered, a case report is generated (by UroChartEHR) in the FHIR format (by MeldRx) and transmitted to the CDC's reporting platform (called AIMS). This is known as eCR (electronic health reporting). The provider then receives a Reportability Response which details what has been sent.

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